

M.P.C.C. Credit Union, Limerick.

Expert Revenue Systems' knowledge of Arrears Management was reflected in the quality of the RMS solution and in the implementation and training. This knowledge, added to RMS's easy to use interface, ensured the Credit Control team took to RMS straight away. This greatly assisted the team in processing accounts in arrears. All of this led to a substantial reduction in our arrears within two months of adopting RMS

- **Conor Leahy, Manager.**

**Douglas Credit Union**

We are very happy with the RMS Credit Control Solution from XRS. As RMS is so user friendly, we were able to avail of all of the benefits within two weeks of adopting the solution. The fact that it can be tailored to suit our needs is fantastic. Once the solution was installed, the after-sales support from the guys in the XRS has been brilliant. Anything that we have asked to be added or changed has been done immediately. We would definitely recommend this solution to any Credit Union.

- **Grace O'Neill, Credit Controller**

Letterkenny Credit Union

Since implementing the RMS Credit Control Solution from XRS, I have found it gives me peace of mind that all accounts in arrears are being reviewed. The Work List Screen gives me an active work list in stages showing the actions to be taken for each account that day. As I only have to review accounts that require an action, this gives me extra time to focus on problem accounts. The Worklist Screen also allows easy delegation of work; I can re-assign work to be done to other staff and they then get a personalised work list. The reporting suite greatly aids reporting and auditing for the Credit Control Committee as it has extensive reporting facilities. As the system integrates fully with our solicitors, all instructions are completed electronically, reducing correspondence. Overall, I have found the solution has eased my workload and has improved the overall efficiency and effectiveness of our credit control department.

- **Miriam Magee, Credit Control Officer**

**Kilrush Credit Union.**

In our business we need a reliable and proactive credit control system. In the current environment that has become vital. We introduced the RMS system from XRS in 2007 and it has already paid for itself in terms of controlling our delinquency rate. It has given more than I expected and is still improving in terms of reporting. I wouldn't be without it.

- **Matt Heslin, Chief Executive Officer.**